



# Massachusetts Youth Soccer Association

## **TOURNAMENT HOTEL POLICY**

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Massachusetts Youth Soccer will be your complete source for hotel accommodations for all tournaments held at our Citizens Bank Fields at Progin Park in Lancaster, MA. We want to make it convenient for you and your team, as well as, make accommodations available to all teams.

### **WITH OUR DESIGNATED HOTELS:**

- ✓ We can have room nights “blocked” for our out-of-area teams.
- ✓ We consider location and proximity to our complex.
- ✓ We carefully approve our hotels with the same degree of professionalism, attention to detail and quality service that our Massachusetts Youth Soccer staff and tournament hosts uphold.
- ✓ And by using our designated hotels, we can offer our “*Act of God*” Clause. Should the tournament be cancelled for reasons beyond the Tournament Host’s control, all reservations will be released at no charge prior to the team’s arrival.

Our policy requires all teams to make their hotel reservations for their entire team and is not allowed to book directly with any hotel. Massachusetts Youth Soccer will make your reservations based on the information provided on your online Hotel Registration Form. Some hotels may require a rooming list and/or contract, others may not. In order for parents to receive the Massachusetts Youth Soccer team rate, the team representative must book the rooms as part of their block.

### **PLEASE READ CAREFULLY**

All reservation requests will be made through Jen Fickett, the Massachusetts Youth Soccer Events and Programs Coordinator. Reservations are subject to availability and may be changed without notice. Acknowledgements will be sent after each reservation booking, modification and/or cancellation. Please review acknowledgements carefully for accuracy. If you do not receive an acknowledgement within 10 business days after any transaction, please contact Jen at 978-466-8812 ext. 238 or email [jfickett@mayouthsoccer.org](mailto:jfickett@mayouthsoccer.org).

### **TERMS/CANCELLATION POLICY**

All teams must book their hotel reservations 30 days prior to the first day of the tournament. A valid credit card must be given by the team’s primary contact to guarantee the reservation(s). The team’s primary contact designated on the online Hotel Reservation Form will be financially responsible for all room reservations requested and acknowledged. This may be transferred as rooming lists are received for each individual room. All hotels have a five (5) business day individual cancellation penalty period and a 30-day team cancellation penalty period unless otherwise noted (team cancellation defined as 50% or more of a team’s rooms being cancelled). Should the tournament be cancelled for reasons beyond the Tournament Host’s control, all reservations covered under our “*Act of God*” Clause will be released at no charge prior to the team’s arrival. Teams are not confirmed at their Massachusetts Youth Soccer contracted hotel until the team representative has received confirmation number(s). Complete terms/cancellation policy will be sent to the team representative with hotel confirmation.

**For more information or questions about any of our hotels, please contact Jen Fickett, Events and Programs Coordinator, at 978-466-8812 ext. 238 or email [jfickett@mayouthsoccer.org](mailto:jfickett@mayouthsoccer.org).**

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**RESERVE YOUR TEAM’S ROOMS TODAY ONLINE AT [www.mayouthsoccer.org](http://www.mayouthsoccer.org)!**